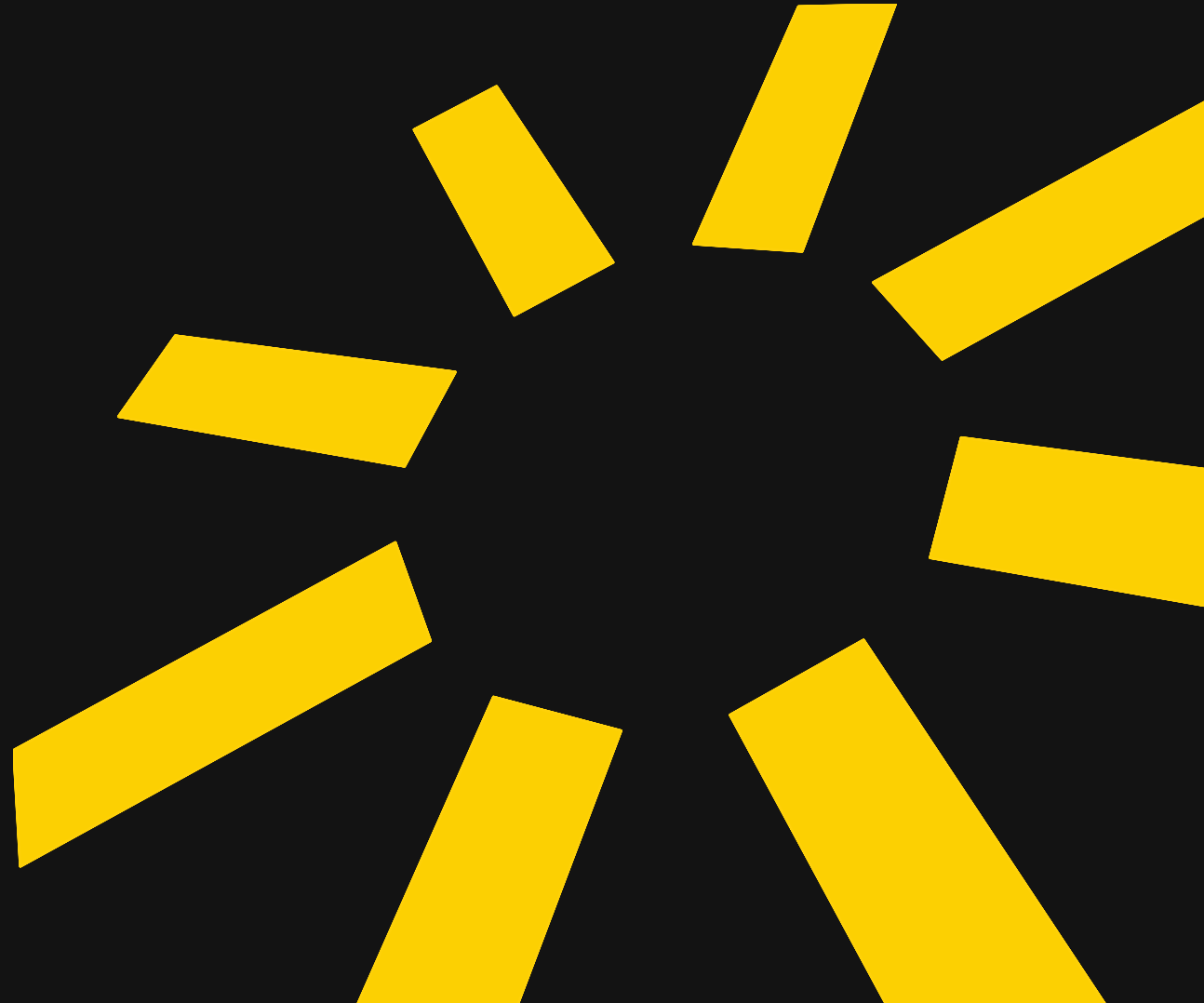




New IGEL Portals:  
Cloud Services Portal  
IGEL License Portal



# What's Changing?

- The IGEL License Portal is merging into the IGEL Cloud Services Portal
- Please review our [FAQ](#) to understand how to manage your License account in the new IGEL License Portal
- The IGEL Cloud Services Portal is getting an UI & UX overhaul with improved functionality and look

# When?

- The existing IGEL License Portal ([activation.igel.com](https://activation.igel.com)) will be unavailable starting Friday, 30<sup>th</sup> January at 18:00 (GMT+1) / 17:00 (UTC) / 12:00 (ET) / 09:00 (PT) and will complete on Monday, 2<sup>nd</sup> February 2026
- No licensing services or functions will be available during the planned outage
- The changes to the Cloud Services Portal go live on the 2<sup>nd</sup> of February, together with the integrated functionality of the IGEL License Portal

# Cloud Services Portal

- New UX/UI to provide IGEL customers a better experience
  - Dedicated sections for OS12 Registration and Administration
  - Cleaned up record look and feel
  - Better form flows

# Updated Landing Page



IGEL Customer Portal

Services

Support Level  
Priority

Call on Hotline

Hello Welcome to the Customer Portal.

Type a search term to get started

**Raise a support case**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

**Register the UMS Suite**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

**Access the Knowledge Base**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

**Activate IGEL OS Onboarding**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

**Manage Users & Roles**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

**Register IGEL OS Identity Provider**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

**Still need help?**  
Launch UMS, go to Licensing, and follow the prompts to register your IGEL account and activate licenses.

**Igel License Portal**  
Go to Igel License Portal, to manage your Subscription Keys and Devices.

# Consolidated Drop Down Menu

IGEL Customer Portal

Services

Support Level  
Priority

Call on Hotline

Configuration

UMS Registration

IGEL OS Onboarding  
Services Registration

IGEL OS Identity  
Provider Registration

Administration

UMS Administration

OBS Administration

IdP Administration

Users

Access Management

User Overview

User & Role  
Management

My Account

Catalog

My History &  
Requests


Tools & Platforms


License Portal


Knowledge Base


Welcome to the Customer Portal.


Type a search term to get started


 **Raise a support case**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

 **Access the Knowledge Base**  
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 **Manage Users & Roles**  
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 **Register the UMS Suite**  
Briefly describe the issue, include key details and submit via the support portal for resolution.

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Still need help?

Launch UMS, go to Licensing, and follow the prompts to register your IGEL account and activate licenses.

Igel License Portal

Go to Igel License Portal, to manage your Subscription Keys and Devices.

# IGEL License Portal: Now a part of the Cloud Services Portal

- Two portals now combined into one space & place
- SSO for Licensing Portal now available
- No longer need to register a UMS twice
- Why the change?
  - Unification of systems lowers barrier to entry
  - Update of UI/UX to be inline with IGEL branding and standards
  - Increased scalability



# New Landing Hub



Hub



Licenses



UMS ID



Reports



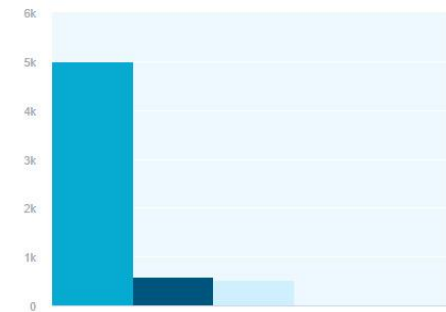
Redeem

## License Summary

A snapshot of your IGEL licensing status

### Used Licenses

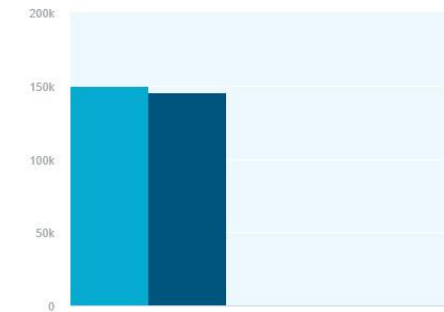
6136



IGEL Subscription License	5004
Workspace Edition	586
Enterprise Management Pack	525
Workspace Edition Add-on IGEL Advanced Device Red 20	1
Universal Desktop Converter	1

### Available Licenses

295391



Workspace Edition Add-on IGEL Agent for Imprint	150045
IGEL Subscription License	145128
Workspace Edition	142
Enterprise Management Pack	56
Workspace Edition Add-on IGEL Advanced Device Red 20	1

### Expiring & Expired Licenses

29



Workspace Edition	15
Enterprise Management Pack	13
Workspace Edition Add-on IGEL Advanced Device Red 20	1

## UMS Licenses

A snapshot of your UMS licenses for WE/EMP

[UMS](#) [redacted]

554/281

# Licenses Overview

## Licenses

This is a list of your subscription keys and available product packs. You can manage your keys here.

- Hub
- Licenses**
- UMS ID
- Reports
- Redeem

All

Available

Filter v

Search anything...

Q

Subscription Key v

Licenses Used v

Start Date v

End Date v

Tags v

Comment v

Expiration Status v

HC-

5005/150000

2025-11-19

2030-11-18

...

E-

0/4

2025-11-18

2025-11-30

⚠ Expired

...

HC-

2/50

2025-11-18

2029-11-29

...

UDC3-

1/1

2025-11-06

2028-11-05

testing comments

...

E-

0/1

2025-10-29

2028-10-28

...

IAR-

0/10

2025-11-05

2025-12-05

⚠ Expired

...

EMP-

0/10

2025-10-09

2026-01-13

⚠ Expired

...

WE-

0/10

2025-10-09

2026-01-13

⚠ Expired

...

E-

0/1

2025-10-29

2028-10-28

Tagging is fun

...

E-

2/40


2025-11-20

2028-11-19

...



# UMS ID

  
License Portal


Hub

Licenses

**UMS ID**

Reports

Redeem


Company: 

All

Search license portal...

Q

UMS Feature Level:  
**Standard (Legacy)**


Global account ID:  


IGEL License Portal / Hub / UMS ID

UMS ID

This is a list of your UMS ID's and Product Packs.

Search anything... Q

UMS ID ↕	Licenses Used	Product Packs	Certificate	Auto assign	
<a href="#">UMS </a>	5682/301017	26	<a href="#">Show</a>	<div><div>on</div><div>off</div></div>	<div>...</div>

< 1 - 1 of 1 >

10 ▾

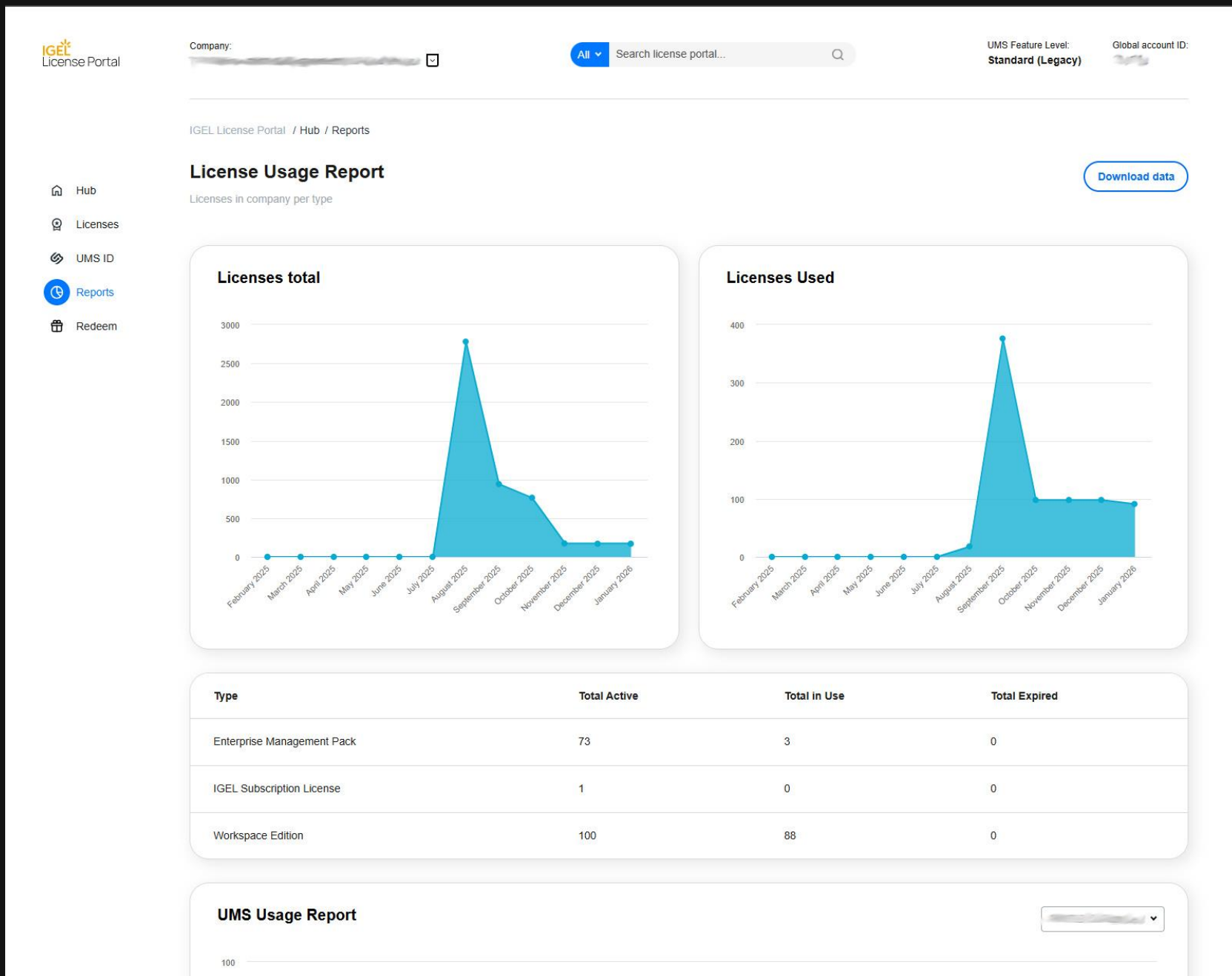
IGEL Cloud Services

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Help  
Knowledge Base  
English



# Reports



If you have any questions or issues please raise a Support Case for assistance.